



Job Title:	Move On Facilitator
Function:	Adult Social Care
Document Date:	24/03/2021
Grade:	To be determined
Job Field:	Procurement
Job Code:	23266

Job Purpose

Within the review of Mental Health support, all partners, commissioners (Health and Social care), Operations (ECC and EPUT) and commercial colleagues are acknowledging that moving individuals on from hospital is a key issue and barrier.

This leads to frustration, significant delays in the system, specifically delayed hospital discharges, cost pressures and the potential for an individual's recovery to deteriorate or be jeopardised.

In order to address this, we are piloting the introduction of a similar approach to the role of Move on Facilitator from supported accommodation, for people being discharged back to their own homes from hospital/inpatient settings.

This role will support and work with the various agencies in order to remove barriers, speed up the process and ensure that returning home from hospital is successful by identifying community services and resources that can support individuals. The role will promote returning home as the best recovery option to avoid admission to supported recovery accommodation.



Service/Functional Accountabilities

To provide a knowledgeable, practical and personalised resettlement service for individuals moving back home from Mental Health inpatient discharge, working with them to find and secure appropriate arrangements and services to support a safe return home. The role is to ensure that housing issues and daily independent living needs are explored and included in a person's support plan from the outset.

Responsible for

- Work with the individuals (manage a caseload) to Co-ordinate all the stakeholders required for a successful discharge home from inpatient settings.
- Liaise with & develop relationships with ward and discharge teams, other supported housing providers, private landlords and teams within the City, Districts & Boroughs and housing associations.
- Promote viable move-on support options for current adults in hospital clearly communicating expectations regarding discharge from statutory services.
- Support individuals at every stage of the hospital discharge process, including tenancy sustainment as required for new people admitted, payment of rent / household bills during their stay as an inpatient, support to notify GP, welfare benefits etc
- Ensure exit strategy is integrated in support planning
- Liaise with the supported employment services to ensure that the individual has every possible opportunity to be economically active.
- Signpost and handover to floating support, community support services such as Futures in mind, Adult Community learning etc where appropriate in order that the person's independence can be sustained.
- Develop an understanding across partners and stakeholders of each other's roles and responsibilities.

Skills, Knowledge and Experience

- Educated to degree level/ NVQ 3 or have equivalent relevant experience in housing management.
- **Experience of providing advice and support on independent living to vulnerable individuals.**
- **Experience of working with people with Mental Health needs and /or within the Mental Health sector.**
- **Overview / understanding of housing law as applicable to this role**
- Excellent communication skills with the ability to problem solve, negotiate and seek solutions to challenging and complex situations.
- A knowledge of person-centred planning to support the development of networks for people via the creation of support plans to maximise independence and wellbeing.

- Ability to work collaboratively, build positive relationships and networks across both internal and external teams and multiple stakeholders focusing on the best outcomes for the individual.

Dimensions

Budgetary management responsibility (direct or indirect impact): Indirect impact on care and support budget efficiencies estimated £200k p.a.

People management responsibility: None

Special conditions: The role requires the postholder to be mobile throughout a wide operational area including travelling around the county of Essex and beyond. Driving license and car, or ability to meet the mobility requirements of the role through other means, is essential.

Skills, Knowledge and Experience

Educated to degree level/ NVQ 3 or have equivalent relevant experience in housing management.

Experience of Providing advice and support on housing matters to vulnerable individuals.

Experience of working with people with Mental Health needs and /or within the Mental Health sector would be an added advantage.

Overview / understanding of housing law as applicable to this role

Excellent communication skills with the ability to problem solve, negotiate and seek solutions to challenging and complex situations.

A knowledge of person-centred planning to support the development of networks for people via the creation of support plans to maximise independence and wellbeing.

Ability to work collaboratively, build positive relationships and networks across both internal and external teams and multiple stakeholders focusing on the best outcomes for the individual.

Leadership Behaviours/Professional Competence

Please click the link below to access:-

[Leadership behaviours](#)
